



March 27th, 2013

Advance Plumbing, Inc.
512 Virginia S.E.
Albuquerque, NM 87108

Att: Vincent and Becky Sanchez

TO ANYONE WITH WATER CONDITIONING OR WATER SPOTTING ISSUES

I just wanted to say thank you to Advance Plumbing and their ability to solve our issues here at Zorba's Fine Greek Cuisine.

As you know, Albuquerque does not have the best water and we were having an awful time keeping our dishes from spotting and having a cloudy look after they ran through the dish washer. We decided to install a conventional water softener. Advance Plumbing did this installation for us and it worked, unfortunately, our water bill jumped considerably and we had the constant maintenance issues associated with a softener. We were always adding salt to the system in order for it to operate correctly; another added cost.

So again, we called Advance Plumbing to see if there was another alternative. They installed an Electronic Water Conditioner called Scalewatcher CM-2 on 3/19/2012. In a three month time period we able to take the old bulky water softener completely out and I still have great looking dishes to this day over a year later. Mission accomplished.

I recommend this system to anyone with hard water issues. It works without me having to even think about it. I don't really know it's there. I do know I don't spend as much money on maintaining an old fashion water softener plus my water bill is back to normal again.

Thank you Advance Plumbing for really caring about our water issues and coming up with a great solution for our situation.

From all of us at Zorba's Fine Greek Cuisine

Madeleine