

ANGELHAUS CONDOMINIUM
PURGATORY AT DURANGO MOUNTAIN RESORT

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To Whom It May Concern;

I am writing to inform you of the water treatment system that Vincent Sanchez with Advance Plumbing of Albuquerque installed for us here at Angel*Haus in Purgatory's Durango Mountain Resort in the fall of 2012. But first a little background.

Angel*Haus is a condo community that houses 40 units. We did have a water softener that was very expensive to operate and seemed to never work. We were spending \$100 on salt alone each month. I would also have to spend time and effort to haul the salt downstairs to where the softener was located. The association also spent \$200-\$700 each visit for a person to come out and calibrate the unit. Even when this happened I would still get complaints from owners that the water was not good. This does not factor in the water savings that we have by not flushing water down the drain to make to old system work (or not work).

One day Vincent dropped by some information about an Electronic Water Treatment system that seemed very interesting. I presented it to the board and they agreed to install it. On 10/4/12 the installation of a Scalewatcher IE-4 on the main water line took place and I began watching to see what results were going to take place.

Presently, despite a hiccup that has been attributed to hot water tank debris getting cleaned out as a result of the system change, we are pleased with the overall results in the water quality here. We had our board meeting on December 1st 2012 just two months after the system was installed and our board members mentioned that they could tell the difference with the water particularly the dishes and the taste of the water.

If you are having hard water issues I strongly encourage the use of Scalewatcher. I have no maintenance costs now when it comes to water treatment. It is not an expense that we have to budget for anymore, but best of all, I don't even think about it anymore and neither do the owners. Within a few years we will have paid off the cost of the installation in saving from the old system and should actually come out ahead financially as well.

Thank you Vincent and Scalewatcher. We appreciate your help.

Sincerely,



Sarelyn Saint

Managing Agent

Angel*Haus Condominiums